

# Village of Fall River Garbage Collection FAQ's

## **Why carts?**

The Village solicited proposals from vendors for both manual collection and automated collection with carts. Proposed costs for automated collection were lower than for manual collection. Automated collection is becoming much more common and has been used successfully in other local communities for many years.

## **What are the advantages of carts?**

The carts are much sturdier and more stable than typical garbage cans— they may tip over in a very strong wind when empty, but it's highly unlikely they will roll away. They are more difficult for animals to get into and spread trash around. The carts keep recycling contained so that loose paper and cardboard do not blow away. Carts make for a cleaner, neater community. While the carts are larger than a typical garbage can, they are designed to roll easily, even when loaded.

## **Where should I put my cart on collection day?**

Carts should be located on a relatively flat surface— either the tree border or driveway— with the handles and wheels facing away from the street. Carts should be within two feet of the curb, and have three feet of clearance from other objects— mailboxes, vehicles, etc.— all the way around.

## **When is collection day?**

Regular collection day is Thursday. If a holiday falls on Thursday or any day earlier in the week, collection will be on Friday. Keep in mind that trash will be picked up every week and recyclables will be picked up every other week. A collection schedule is available at the Village Hall or at [www.fallriverwi.com](http://www.fallriverwi.com).

## **Will I be charged for the carts?**

No. There is no cost to residents for the initial carts. If a cart is damaged due to improper use or lost, there is a fee for a replacement cart. Advanced Disposal is responsible for repairing damage caused by normal use and for any damage caused during pick-up. If you have constructed a new home or purchased a home that does not have carts, please contact the Village Hall at 920-484-3525 for more information.

## **Do I have to use the carts? Can I just set out bags or bins?**

All residents are expected to use the carts. There will be no manual collection service.

## **What if I don't have room for the carts? Can I get a smaller size?**

The carts are designed to have a footprint similar to a large garbage can, but are somewhat taller. All residents are encouraged to try the 95-gallon size that was delivered for at least the first couple of weeks. If this size is found to be unusable, please contact the Village Hall at 484-3525. There are smaller, 65-gallon carts available. If you would like to exchange for a smaller size, please keep in mind that there will be a fee if you later decide to go back to the larger cart. Residents are especially encouraged to keep the larger cart for recycling as cardboard and plastic containers can take up a lot of space.

## **What if all my garbage doesn't fit in the cart?**

The 95-gallon carts will typically serve the needs of even a large family. If this is not the case, residents should first make sure that recyclables are being diverted to the recycling cart and not being mixed with trash. If you find you still need more space, please contact the Village Hall at 484-3525 to discuss options.

## **Where can I get more information on the use of the carts?**

An informational brochure is available at the Village Hall or by visiting [www.fallriverwi.com](http://www.fallriverwi.com). Additional information can be found by visiting [www.advanceddisposal.com](http://www.advanceddisposal.com).