

Why carts? Why now?

The Village's current trash and recycling contract will expire soon after being in effect for many years. The Village solicited proposals from vendors for both manual collection and automated collection with carts. Proposed costs for automated collection were lower than for continuing manual collection. Automated collection is becoming much more common and has been used successfully in other local communities for many years.

What are the advantages of carts?

The carts are much sturdier and more stable than typical garbage cans— they may tip over in a very strong wind when empty, but it's highly unlikely they will roll away. They are more difficult for animals to get into and spread trash around. The carts keep recycling contained so that loose paper and cardboard do not blow away. Carts make for a cleaner, neater community. While the carts are larger than a typical garbage can, they are designed to roll easily, even when loaded.

Where should I put my cart on collection day?

Carts should be located on a relatively flat surface— either the tree border or driveway— with the handles and wheels facing away from the street. Carts should be within two feet of the curb, and have three feet of clearance from other objects— mailboxes, vehicles, etc.— all the way around.

Will the collection day change?

No. Regular collection day will still be Thursday. If a holiday falls on Thursday or any day earlier in the week, collection will be on Friday. However, there is one important change— trash will be picked up every week and recyclables will be picked up every other week. A collection schedule is available at the Village Hall or at www.fallriverwi.com.

Will I be charged for the carts?

No. There is no cost to residents for the initial carts. If a cart is damaged due to improper use or lost, there is a fee for a replacement cart. The collection company is responsible for repairing damage caused by normal use and for any damage caused during pick-up.

Are garbage rates going up because of this?

Garbage rates will be increasing in 2018 when the Village's current trash collection contract expires. Rates for automated collection are actually lower than the new rates for manual collection. Collection of garbage every week and recyclables every other week was found to be the most economical option and is a fairly common system.

Do I have to use the carts? Can I still set out bags or bins like before?

After the first couple of weeks, all residents will be expected to use the carts. There will no longer be manual collection service.

What if I don't have room for the carts? Can I get a smaller size?

The carts are designed to have a footprint similar to a large garbage can, but are somewhat taller. All residents are encouraged to try the 95-gallon size that was delivered for at least the first couple of weeks. If this size is found to be unusable, please contact the Village Hall at 484-3525. There are smaller, 65-gallon carts available. If you would like to exchange for a smaller size, please keep in mind that there will be a fee if you later decide to go back to the larger cart. Residents are especially encouraged to keep the larger cart for recycling as cardboard and plastic containers can take up a lot of space.

What if all my garbage doesn't fit in the cart?

The 95-gallon carts will typically serve the needs of even a large family. If this is not the case, residents should first make sure that recyclables are being diverted to the recycling cart and not being mixed with trash. If you find you still need more space, please contact the Village Hall at 484-3525 to discuss options.

How can I get rid of my old garbage cans?

If you would like to dispose of your old garbage cans, place them curbside on collection day with a note attached.

Where can I get more information on the use of the carts?

An informational brochure is available at the Village Hall or by visiting www.fallriverwi.com. A collection calendar is included with the brochure.